



EPO Plan Open Access Automatic Tier 2 Services

What does EPO Open Access mean?

Open Access means, there are a limited number of specialists available or, the service is **not available in the Tier 1 provider network**, therefore members can access the Tier 2 Blue Shield PPO provider network for medical services shown on this list below at a Tier 2 benefit level. No referral is needed.

Below is a list of services and specialist that are considered as Open Access:

Preventive Care
Mental Health and Substance Abuse
Transgender services
Audiology
DME (Durable Medical Equipment)
Genetic Testing
Home Infusion Services
OB/GYN (All Services)
Oncology- all oncology or only GYN and Orthopedic?
Open MRI
Occupational Therapy (OT)
Pain Management
Pediatric - All medical services for patients under the age of 18
Speech Therapy
Urgent Care
Wound Care

Please note, the above list is subject to change, so please check the Tier 1 provider directory or call Quantum Health Customer Service at (866) 920-1994, before services are rendered.

If a service is not available at a Tier 1 provider and not on this list please complete the referral request form on page 2 for review and approval before receiving a service. Tier 2 benefit level applies.



CharterCARE
HEALTH PARTNERS

OPEN ACCESS REFERRAL FORM

Name of Employee (<i>insured</i>)	Member ID	
Name of Patient	Patient Date of Birth	
PHYSICIAN INFORMATION		
Referring Physician Name	Referring Physician's Tax ID	
DIAGNOSIS INFORMATION		
Diagnosis		
Date of Service Start	Date of Service End	
Frequency		
Procedure Code(s)		
REFERRING TO:		
Physician Name	Telephone Number	
Facility or Group Practice Name		
Authorized Date of Service Start	Authorized Date of Service End	

This Authorization shall apply only to the covered individual and only for the authorized period listed above. During the authorized period benefits for the covered individual will be subject to the terms, conditions and limitations contained in the Plan, including deductibles, copayments and coordination of benefits with other coverages, except those consistent with the terms of this administrative determination.

Please send completed forms to Pod32clinicalservice@quantum-health.com